

Adelaide itour Terms & Conditions

Adelaide itour endeavours to ensure your tour is a great success and lots of fun. We do have a few terms and conditions to ensure your day outing is what you expect from us. If you have any queries on our Terms & Conditions please contact our office for further assistance.

All Alcohol is to remain on the bus, as no cans, drinks etc are allowed to be taken into wineries, breweries etc.

Cans, RTD's or wine bottles are ok on the bus.

NO GLASS BOTTLES ON THE BUS unless white wine or sparkling bottles



No Wine Glasses allowed on the bus
(Plastic wine glasses are ok)

NOTE: We do however, make exceptions for wine glasses purchased on the festival weekends, like Barossa and Clare Gourmet, Sea & Vines, Winter Reds etc

Buses don't have a lot of space so these are the esky limits per bus size.

It is also to do with your comfort and safety, and large eskies can damage seats and windows of the bus.

We recommend around 3 drinks per person. Remember if you are going to 3 wineries, you may taste over 20 different wines, so the day is about pacing yourselves.

**7 or 13
seaters**



**1 x small
esky**

**20 or 24
seaters**



**1 or 2
small
eskies**

**29 & 35
seaters**



**2 or 3
small
eskies**



Not allowed on any bus. We can supply eskies if you need at no charge!

Cooler bags with Ice as they leak. Without ICE ok

Adelaide itour reserves the right to terminate a charter if any actions are deemed threatening or dangerous to the Driver or other passengers. (CCTV cameras are in some of our vehicles and footage may be handed over to authorities if issues occur.)

All our buses have a liquor licence, which means you can bring eskies and consume alcohol on the bus. We allow most drinks, like Champagne, white wine (in bottles), beer, RTD's etc, but we don't allow Red wine, or Sparkling Red, as it can stain the seats.

NO GLASS STUBBY'S!!

The Driver is authorised to have an unruly passenger removed, who is threatening or placing the driver or passengers in a dangerous situation. (The removal of a passenger will not occur if it places that passenger at some form of risk, but the matter may be reported to the Police if deemed necessary by the Driver or the Management of Adelaide itour)

Any unruly or overly intoxicated passenger may be refused entry to the bus should the driver feel that he or she may become unruly, sick or abusive, and passengers must NOT be unruly, offensive, or unpleasant at any time, irrespective of whether or not it is directed to other member/s of the immediate hiring party, one's self, our Bus Driver or any of our staff or other members of the general public. A soiling fee is from \$100 if anyone vomits. The bus is a licensed premise, so as a person can be refused entry to a Hotel, same can happen for our buses.

We require a bond on all licensed tours. Bond for 13 seater is \$200 : Bond for 20 and 24 seaters is \$300 : Bond for 29 and 35 seaters is \$400.

The bond will be returned after 5 business days from the tour date providing:

There is no damage to the bus

No one has vomited in the bus

The bus wasn't left in an unduly messy state

No negative feedback from wineries, hotels, breweries or any other businesses

Nothing was stolen or damaged in any venues

No street signs stolen or any acts of vandalism

Any other issues that could fall under the unacceptable category

If passenger numbers rise or drop, we will accommodate where possible, but 3 weeks out from a tour is our cut off for size changes. (If we can accommodate we will)

Prices are from the CBD, so if a tour starts in an outer suburb or country location, there may need to be extra time allocated. Click here for service area: <http://www.adelaideitour.com.au/adelaide-itour-time-zones.htm>

If the tour goes over the allocated time, the rate is \$25 per 15 minutes or part thereof.

We use the Bond amount as the deposit and is required at time of booking. If tour cancelled 14 days or less from booking date it is the value of the bond that is forfeited.

Balance of the tour isn't required until the day. If paying prior via funds transfer, two business days before is cut off.

All lost property will be returned to Adelaide itour office and registered in our Lost & Found Register.

All passengers travelling with Adelaide itour are to enjoy their journey. (We want your tour to be fun)

Passengers must not interfere with any equipment inside the vehicle at any time.

The method of payment is to be arranged prior to the bus charter. Cash, Cheque or direct debit. We can also take EFTPOS and credit cards (Visa & MasterCard) on selected tours. Let us know prior.

Cash payment can be paid directly to the driver on the day of the charter.

NO SMOKING is permitted on any of our buses. (It is against the law in South Australia to smoke in a Public Transport Vehicle)